

5 Year Guarantee

(Fabrics for Mass Passenger Transport)



Product Guarantee

We confirm the following in respect of our guarantee against wear through (the complete deterioration of the fabric's structure in a particular area) and loss of colour on current brand and custom-made products that carry a 5-year guarantee.

1. All fabrics and/or products are supplied fit for purpose, as stated on the specifications.
2. All fabrics and/or products meet the stated technical specification current at the time of manufacture
3. All fabrics and/or products will normally provide 5 years' usage from the date of invoice providing:
 - i. Appropriate good practice upholstery methods have been used by the seat maker, refurbisher and/or interiors manufacturer in relation to the upholstered component.
 - ii. Good quality foams or waddings have been used to protect the fabric from any wood, plastic and/or metal edges.
 - iii. Regular cleaning has been carried out by the Transit Authority or vehicle operator (as specified in the Camira Cleaning and Disinfection Guide).
 - iv. That upholstered seats have only been subjected to:
 - a. A maximum 18-hour regular mass passenger usage cycle.
 - b. Normal "wear and tear" and have not been subjected to misuse or abuse.

We reserve the right for our technical staff to investigate on site any claim arising from this product guarantee. Any arbitration will be settled by an independent testing house.